Ebac
DEHUMIDIFIERS

2000 Series

UK Manual
Accessories
Warranty Registration

Made in Great Britain

Your Ebac Dehumidifier has been specifically designed to cope with Britain's unique and unsettled climate by Europe's No.1 manufacture of dehumidifier

Introduction

The first time you plug in your new Ebac dehumidifier, you'll begin to realise the difference it will make to your home. You'll be amazed at just how much water this quiet, yet powerful unit extracts and stores in its container. It'll get you thinking where it all comes from and where it's been going all these years.

Incredibly, the average family produces 20 pints/12 litres of moisture a day. However, that's one fact you needn't worry about now.

Your Ebac dehumidifier is designed to cope with everything you do that adds even more moisture to the British climate. Everything from showering to washing up, boiling a kettle to breathing – they all add moisture to the air.

This brochure will help you get the very best out of your Ebac and not only protect your home from the damaging effects of condensation and damp, but also improve the quality of your air.

It's surprising what an Ebac can do for your home

There's a lot more to your Ebac dehumidifier than preventing damp and condensation damage. It could actually improve your health.

Damp conditions provide the ideal breeding ground for dust mites. So, if you suffer from an allergy or asthma aggravated by dust mites, lower humidity levels may help. Also, sufferers of arthritis, bronchitis and rheumatism may also find relief from drier, warmer air.

Economy-wise, your Ebac dehumidifier costs typically 2p an hour to run. It can even lower your heating bills, as moist air absorbs heat. This is then removed and channelled back into the atmosphere to raise temperatures by up to 3°C. Plus, being light and portable, every room in the house can benefit too.

Important

Your Ebac 2000 is packed in a plastic wrapping; please ensure that it is disposed of safely where it will not be a danger to children.

Before operation

1. Stand your dehumidifier upright for at least 2 hours prior to operating.
2. Open the water container door, remove the water container - replace and close the door. This will reset the sensors which may have been activated during transit.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Getting the most from your Ebac 2000

1. Ensure it is always connected to the mains.
2. Ensure your Ebac 2000 Smart Control does not switch off for long periods of time due to an incorrect humidistat setting (if activated).
3. Ensure internal doors are kept ajar where possible to allow air circulation.
4. Ensure external doors and windows are kept closed as much as possible. This also saves wasting heat from your home.
5. Ensure the unit is positioned on a flat, even surface.

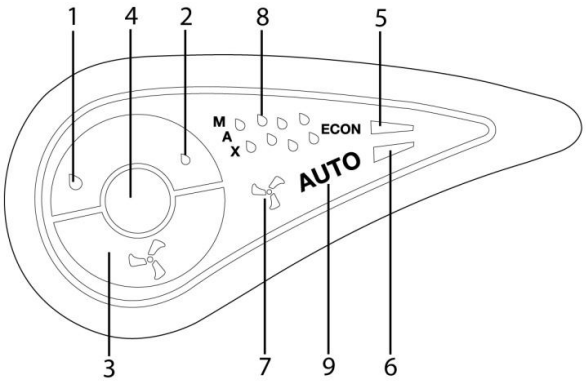
Positioning your Ebac 2000

Your Ebac 2000 Smart Control is designed to be used wherever you have a condensation or dampness problem and can be easily moved to the desired location. To ensure that you get the best service from your Ebac 2000 Smart Control do not place the dehumidifier next to a radiator or other heat source as this will reduce the performance of your dehumidifier.

Setting the controls

CONTROL PANEL

1. Humidistat Increase
2. Humidistat Decrease
3. Fan Speed & Air Cleaning Control
4. Mode Button
5. Power On/Standby Indicator
6. Red Container Full Indicator
7. Fan Speed Indicator & Air Cleaning Indicator
8. Humidistat Setting Indicator
9. Smart Control Setting Indicator



Smart Control

Your dehumidifier is fitted with both a traditional humidistat and a patented intelligent Smart Control System. We recommend that all customers use the intelligent system, which automatically adjusts the running pattern of your Ebac according to changes in the weather and your lifestyle.

To activate Smart

To activate Smart Control, press the mode button until AUTO is displayed on the control panel. The unit should start in this mode when connected to the mains. The unit will now automatically adjust itself to work at the times needed to maintain the ideal conditions for your home. After starting to use the unit for the first time it normally takes 2-4 weeks to get the humidity in your home under control.
Once signs of excess moisture have gone we would recommend that you try switching to Economy mode by pressing the mode button until AUTO and ECON are displayed on the control panel. The unit will still work using the Smart Control but for less time each day.

NOTE: Economy mode may not be suitable for all homes and /or at certain times of the year. If signs of excess humidity return switch off economy by pressing the mode button until the control panel shows AUTO without ECON being lit.

Fan speed control

Adjusting the fan speed

You may wish to change the fan speed of your Ebac from time to time. Using the Normal setting will remove more moisture from the air compared to the Quiet setting thereby improving efficiency. When switched on, your dehumidifier will default to level 1.

Pressing the fan speed button will scroll through the settings below, after standby mode it will return to setting 1.

Setting	*Function*
1	Low setting for quiet operation
2	Normal setting
3	Continuous Fan Mode Quiet
4	Continuous Fan Mode Normal
5	Standby position

The speed of the fan is indicated by the green fan symbol - the higher the setting the faster this symbol rotates.

Air Cleaning: When fitted with one of our high performance filters, your dehumidifier may also be used as an air cleaner. To do this, press the Fan speed/Air cleaning button until the fan symbol turns yellow. Pressing the Fan speed/Air cleaning button again will increase the Fan speed for faster air filtration.

Standby: When selected, the dehumidifier will not operate. This allows the dehumidifier to be switched off without adjusting the humidistat setting. Standby mode is indicated by the power -on light turning yellow.

Boost Control: The boost control on your Dehumidifier allows the setting of the humidistat or Smart Control and fan speed to be overridden for a set period of time to maximise water extraction from the air. This is ideal for laundry drying etc.

To select this function press the mode button until MAX flashes on the control panel. The unit will now run on maximum fan speed and at full-power for a period of 8 hours. After this time the unit will return to the settings you had prior to activation.

Note: As the mode button changes a number of functions, the settings remembered are those made 10 seconds prior to boost being activated.

Emptying the water container

The red light on the control panel will illuminate when the container if full. When this occurs, water collection stops.



To empty, open the water container access door



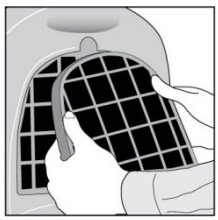
The container can then be removed and emptied as shown

Replace the container back into the dehumidifier with the outlet on the left hand side and gently close the door.

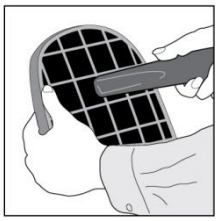
Cleaning the filter

Your Ebac 2000 Smart control has a filter to remove dust from the air.

This filter should be cleaned every month and replaced very 3 months. Failure to do this will reduce the performance of your dehumidifier and may over time lead to a permanent reduction in performance.



Remove the filter cartridge from the rear of the unit.



Clean the filter using a vacuum cleaner on a low power.
Replace the filter cartridge onto the rear panel.

Automatic defrost system

Your Ebac 2000 Smart Control will collect excess moisture either as condensed water or ice on the evaporator coil located behind the filter. Any accumulation of ice is cleared periodically automatically.

This maximises the efficiency of the unit at temperatures between 3°C (37 F) and 25°C (77 F). Above 25°C no defrost is required.

If your Ebac 2000 fails to operate

Always check the following list before requesting a repair service. Should a service call be requested and the fault is found to be detailed below, a charge may be incurred.

Power indicator light is not illuminated.
Check

1. The unit is switched on at the mains. If necessary test the socket by plugging in another appliance.
2. Check the fuse in the plug and if necessary replace with another fuse, (13 amps for 2650e and 2850e models). If you continue to have problems please see 'Requesting Service'.

Power indicator light is illuminated, but the unit is not collecting water.
Check

1. The humidistat (if activated) may be set too low, increase the setting.
2. The water container may be full, empty the container.
3. The unit may have been set to standby mode - check the settings.
4. Ensure the water container is fitted. If you continue to have problems please see 'Requesting Service'.

Fan operates continuously.
Check

1. Check that the continuous fan operation is not selected. If you continue to have problems please see 'Requesting Service'.

Reduced water extraction.
Check

1. The humidistat (if activated) may be set too low, if signs of condensation or dampness remain, increase the setting.
2. The filter may be blocked. Remove, clean and refit.
3. After being installed all dehumidifiers will collect less moisture as initial excess moisture is removed. This is normal.
4. The dehumidifier may be positioned next to a heat source i.e. a radiator – reposition. If you continue to have problems see 'Requesting Service'.

Dehumidifier collects water but is not preventing condensation.
Check

1. The humidistat (if activated) may be set too low, increase the setting.
2. Increase the fan speed to NORMAL if set to QUIET.
3. Outside temperatures have dropped suddenly. The dehumidifier may take a few days to get the problem back under control. If you continue to have problems please see 'Requesting Service'.

Red water container light remains on all the time and the dehumidifier is not running (Normal when the water container is full).
Check

1. Ensure the water container is not full. If you continue to have problems see 'Requesting Service'.

Technical and safety information

Min Operating Temperature	3°C
Max Operating Temperature	35°C
Fuse Rating	13A (2650e & 2850e) models

- Do not use the machine if the power cord or cabinet are damaged.
- If the flexible power cord is damaged it must be replaced by an identical cord which is available from Ebac Limited or an Ebac authorised distributor.
- Do not poke objects into any grilles on the machine.
- This machine complies with EMC/RFI directive EN60555 (BS800).
- Ebac has a policy of constant development and, therefore, reserves the right to change specifications without prior notice.
- Do not use the machine without the permanent drainage bung in place on the back of the machine.
- To protect against electrical shocks, do not immerse unit, plug or cord in water, or spray with liquids.

Requesting service

Before requesting a service call please read the section 'If your Ebac 2000 fails to operate correctly' and follow any advice this offers. If after following this advice you still experience problems please obtain the following information then contact our customer service desk on **0845 634 9899** (UK only)

1. Model and serial numbers (located on a rating plate behind the water container).
2. Your Name, Address, Postcode and Telephone Number.
3. Where your dehumidifier was purchased.
4. Date of purchase.
5. If applicable, any valid guarantee extension.

Accessories

Activated Carbon Filter Pack

Model no. DDA507

Contains 3 Activated Carbon Filters. Carbon filters are ideal for homes with pets or smokers as they remove odours from the air creating a more pleasant atmosphere. Note that this pack does not include the filter housing. The filter housing is available at an extra charge.

£19.99

Activated Carbon with Bactiguard Filter

Model no. DDA510

Contains 3 Activated Carbon with Bactiguard Filters. The Bactiguard's special formulation protects against germs and other airborne particles, killing all known bacteria and many fungi, ensuring a cleaner and healthier home. Note that this pack does not include the filter housing. The filter housing is available at an extra charge.

£22.49

Filter Housing

Model no. DDA108

The filter housing is specific to 2000 series dehumidifiers.

£4.99

Castor Kit

Model no. DDA268

Although lightweight and portable adding a castor kit to your dehumidifier makes it easier to move as it can be simply wheeled to a desired location.

£14.99

Drainage Kit

Model no. DDA110

The permanent drainage kit allows your dehumidifier to be used in unoccupied situations such as holiday homes, cellars etc without the need for the water container to be emptied

£12.49

Water Container

Model no. DDA200

Replacement water container in case anything should happen to the one supplied with your dehumidifier.

£19.99

Prices are subject to change. For the latest prices and special offers log on to

www.ebacdirect.com

How to purchase

- **Online** — Log on to **www.ebacdirect.com**
- **Post** — Complete and send the attached form to**:** **Ebac Ltd, Ketton Way, Aycliffe Industrial Park, Newton Aycliffe, County Durham, DL5 6SQ**

Accessory Details

Model No.	Accessory	Price	Total

Your Details

Title: ..... Initials: ..... Surname: .....

Address: .....

.....

.....

Postcode: ..... Country: .....

Telephone: ..... Mobile: .....

Email: .....

Payment Details

I enclose a cheque/postal order for £ ..... Payable to Ebac Ltd

Warranty Registration

Thank you for purchasing an Ebac Dehumidifier. Your dehumidifier is covered by a standard one year warranty from the date of purchase*. Registration of your unit ensures you can take full advantage of your warranty so don't hesitate and register today.

How to Register

There are two simple methods of registering your Ebac Dehumidifier Warranty

- **Online** Log on to **www.ebacdirect.com/warranty**
- **Post** Complete and send the attached form to**:** **Ebac Ltd, Ketton Way, Aycliffe Industrial Park, Newton Aycliffe, County Durham, DL5 6SQ**

Why Register?

There are three Reasons to register your Ebac Dehumidifier:

1. You can take full advantage of your Ebac warranty.
    - Fast repair service carried out by Ebac with the unit collected and delivered from and to the place most convenient to you.
    - All parts and labour included.
2. Your details are on record which enables us to help you much faster.
3. You can receive the latest product information and up to date offers.

What's covered?

- Your dehumidifier will receive unlimited repairs for any mechanical failure within the period of the warranty.
- The costs associated with the collection, repair and return delivery of the dehumidifier.
- The warranty covers dehumidifiers in domestic use in Great Britain and Northern Ireland.

What's not covered?

- The warranty does not cover wear and tear to the unit exterior or air filter.
- You may be charged if no fault is found or the fault is due to user error.
- The warranty does not cover accidental damage.

In the event of a breakdown please call our Customer Service Desk on **0845 634 9899**

*Your warranty is extended to a free *two* year warranty upon registration.
**This warranty does not affect your statutory rights as a purchaser.

Registration Form (Please complete in Block Capitals)

About You

Title: ..... Initials: ..... Surname: .....

Address: .....

.....

.....

Postcode: .....

Telephone: ..... Mobile: .....

Email: .....

About Your Dehumidifier

Model No.* ..... Serial No.* .....

*Located behind the water container or on the rear panel

Date of Purchase: ..... / ..... / ..... Purchase Price (£): .....

Where did you buy your unit: .....

Warranty Required

☐ Register my one year warranty and receive 2nd year free

☐ Register and extend my warranty to five years and I have enclosed a cheque for £45 payable to Ebac Ltd

ONLY AVAILABLE IF APPLIED FOR WITHIN 30 DAYS FROM THE DATE OF PURCHASE

If you purchased your Dehumidifier direct from Ebac please ignore this form as your warranty has already been registered.

Ketton Way, Aycliffe Industrial Park, Newton Aycliffe,
County Durham, DL5 6SQ, United Kingdom

Tel: 0845 634 1392 | +44 (0)1388 605061



Where you see this symbol on any of our electrical products or packaging, it indicates that the relevant electrical products should not be disposed of as general household waste in Europe. To ensure the correct waste treatment of the product, please dispose of it in accordance with any applicable local laws or requirements for disposal of electrical and electronic equipment in so doing, you will help to conserve natural resources and improve standards of environmental protection in treatment and disposal of electrical waste.

Ref: DDL064C